



*Dear camping friends*  
*Thank you for downloading this little memo*  
*who will help you discover the campsite on your arrival.*

*a: General information (sites opening hours / arrival departure / visitors / you will also find on the campsite)*

- *Reception and grocery store hours: 9 a.m. / 12 p.m. – 3 p.m. / 7 p.m. in low season 8 a.m. / 12 p.m. - 3 p.m. / 7 p.m. in high season only in July and August*
- *You can there consult our welcome booklet / safety booklet as well as the general booking conditions and its internal regulations*
- *Outside these hours only in case of absolute emergency you can reach us at 04.66.61.81.71/ 06.52.72.07.89.*
- *Remember to order bread and pastries at the reception before 19:00 pm.*
  
- *For reservations for tent, caravan and camper pitches, their arrival is after 3:00 p.m. and their departure must be before 10:00 a.m.. There must be total silence on the pitches between 10:30 p.m. and 8:30 a.m. Any installation or dismantling of awnings or other items cannot be done before 9:00 a.m.*
- *For Mobile Home reservations, their arrival is after 4:00 p.m. and their departure must be before 10:00 a.m.*
- *Barbecues, fridges, televisions and cots are available at reception for hire depending on availability.*
- *The gate closes at 10:30 p.m. to reopen at 8:00 a.m., pedestrian access 24 hours a day, departure before 8:00 a.m. leave your*
- *The barrier operates by license plate detection, remember to save it, or by code in the event of a breakdown.*
- *L'access to the lake and river: small gate at the end of the campsite on the right after the bowling alley open from 8:00 a.m. and closed from 10:00 p.m. For fishermen do not forget to ask for the code at the reception.*
- *The restaurant du lac is under free management, so it is not part of the campsite, its hours are displayed (it is best to book at: 07.68.74.28.66 - 06.17.40.34.15 or directly on site)*
- *The fitness room is reserved for adults, 4 people maximum, open from 10:00 a.m. to 12:00 p.m. and from 3:00 p.m. to 7:00 p.m. (ask for the key at reception)*
- *The relaxation area (jacuzzi, hammam, sauna) is open from 9:00 a.m. to 12:00 p.m. - 3:00 p.m. to 9:00 p.m. by reservation at reception at the current rate. Any short or long swim shorts, burkini swimming trunks, Bermudas T-shirts... are strictly prohibited. In maintenance on Saturday and Sunday*
- *The washing machines and dryers operate 24 hours a day with tokens to be requested at reception or coins of 0.50/1€/2€, depending on the current rate, do not add detergent, it is already provided.*
- *Visitors: can be admitted to the campsite after having been authorized by the manager or his legal representative, they remain the full responsibility of the campers who receive them. Please note, however, that the visitor(s) will only be authorized to enter the campsite after having paid the fee at the current rate. It will only give them access to the following services: (sanitary facilities and the restaurant bar). Access to play and aquatic areas will be strictly prohibited. In the event of an accident, the campsite cannot be held responsible for failure to comply with the internal regulations. Visitor cars are prohibited on the campsite.*



**b:Information and security: (vehicle/ barbecues / swimming pools / playgrounds / beach / entertainment / trash can / wifi )**

***We remind you that minors must be accompanied by their parents or the responsible person who assumes sole supervision throughout the entire campsite. The campsite cannot be held responsible for any accident resulting from its negligence.***

- ***Playgrounds open from 9:30 a.m. to 9:00 p.m. / The aquatic area and the beach are open from 9:30 a.m. to 7:30 p.m.***
- ***It is strictly forbidden to eat, vape, smoke, in their enclosure as well as to leave your personal belongings there in your absence such as: towel, bag, deckchair .. Always leave free access to the two swimming pools, do not sit or lie down on their steps, nor lie down in the paddling pool (refer to the rules of procedure and the signposts).***
- ***The heated swimming pool is reserved for relaxation and only for adults, games, diving and noise are strictly prohibited. The management can exceptionally authorize access to children from April 1st to July 1st.***

**MANDATORY SWIMSUIT**

- ***For health and safety reasons, only swimwear exclusively suitable for swimming, fitted and short are accepted: one-piece or two-piece swimsuits, swimsuits.***
- ***Short or long swim shorts, bermuda shorts, t-shirts.... are strictly prohibited, young children who are clean or equipped with special diapers for swimming can swim.***
- ***In July and August you will find all the entertainment programs for teens and children's club at the reception.***
- ***In July and August for the evenings organized at the bar you can also consult them at the reception or at the bar.***
- ***Free Wifi (connection: fief of Anduze) reconnect every 20 minutes.***
- ***The garbage room with selective sorting is located at the entrance to the campsite in the outdoor car park, do not deposit them at sanitary facilities or within the campsite.***

**SECURITY**

- ***For everyone's safety, our dog friends must be kept on a leash and remain under the full responsibility of their owner(s), and must never be left alone. First and second category dogs are strictly prohibited within the campsite, as well as non-categorized ones.***
- ***1 dog per mobile home. Any other animal is prohibited in the mobile home.***
- ***Within the campsite, vehicle speed is limited to 5km/h.***
- ***Only one vehicle per location if the fee has not been contracted***
- ***Only gas and electric barbecues are permitted.***
- ***Are strictly forbidden and prohibited gas stoves, any device running on charcoal, or any other unsecured device likely to start a fire.***
- ***It is strictly forbidden to place them on the ground.***
- ***Any means of lighting of the candle or other type is strictly prohibited.***
- ***Smoking or vaping is strictly prohibited in the : toilets/play areas/kids club/swimming pool/beach and spa. During heatwaves, smoking is strictly prohibited in the aisles. It is only allowed on your respective locations with all security issued.***
- ***Do not throw ashes or cigarette butts on the ground!!!! Crush them in the designated places and carefully check that they are extinguished.***
- ***The campsite does not have a charging station : it is strictly forbidden to use the campsite's electricity by any means to recharge your vehicle at the risk of causing electrical damage in which case you would be held liable. A slow charging station is available, ask for reception.***



## IN CASE OF EVACUATION

At the time of your arrival you were given a strip of rubalise (If this is not the case or you have lost it, you must absolutely claim it) it is very valuable because in case of evacuation and only in case of evacuation it saves us time, she us informs you that you have left your pitch or mobile home for safety.

-For mobile homes, you must absolutely hang it in the middle of the railing face au mobil home.

- for pitches in a place clearly visible from the path either at the entrance to the awning, tent or caravan if there is no awning.

**1: On your arrival :** check on the maps that you will find at the reception, in the sanitary facilities or at the bar the direction of evacuation as well as the meeting points.

**2: Anyone with reduced mobility must report to reception.**

**3: In the event of a pre-alert:** management will notify you in advance and will have triggered its security plan at the same time(cps). Namely that it remains the sole decision-maker with the town hall to evacuate the campsite, and this according to the information constantly relayed by the competent authorities and security checkpoints that it has on the campsite. Don't trust the media or campers, don't panic! They are not as competent as management, worse they could put you in a bad position. Their sources are often erroneous and transformed.

**4 : The pre-alert can be presented in two ways:**

-**The first :** by switching on the entire light terminal that you find in the paths and the central reservation throughout the campsite, not to be confused with the solar LEDS.

- **The second :** by a gathering at the bar for which you will be notified verbally or by voice message

**5: If the pre-alert is launched and the light terminals are activated:** you are asked to park your vehicle outside the campsite in the two car parks in the starting position. Do not block vehicles around you or obstruct their exits and entrances. Always leave free access to the outside for emergency services.

**6: In the event of a pre-alert :** never leave your pitch or never change pitch without having notified and made the request to the manager.

**7: Gather your papers and precious objects**

**8: On the day of the evacuation :** the sirens of the campsite will sound or a message will be broadcast, not to be confused with the howlers represented by the yellow dots on the map. You will have to head calmly towards the exit, towards the regrouping point, from there you will be taken to the cooperative cellar, for those who do not know it it is at the roundabout of Massillargues Attuech and from there you will be taken care of to direct you to the town hall.

**A walk in sight?** Do not hesitate to ask for a map of the surroundings or advice on the colorful places of the region.

*Do not hesitate to call on us in all circumstances, we are here to make you spend pleasant holidays, and wish you a wonderful stay in our little paradise!*

Phone : 06.52.72.07.89 / 04.66.61.81.71



The Fief team